

**FUJIFILM Business Innovation Hong Kong Limited**  
**Statutory Removal Service Terms and Conditions**

If Customer requests FUJIFILM Business Innovation Hong Kong Limited to collect back the equipment at the expiry or termination of Agreement and such equipment is installed in Hong Kong and is regulated electrical equipment (REE) under the Product Eco-responsibility Ordinance (Cap. 603), the following statutory removal service terms and conditions shall apply.

a) Sellers' Obligation	Customers who purchase REE, including computers, printers, scanners, monitors and televisions, as specified in the Product Eco-Responsibility Ordinance, can request our company to provide free statutory removal service in accordance to the Removal Service Plan endorsed by the Environmental Protection Department, for the same type and quantity of used REE <sup>Note 1</sup> .				
b) Location	Any premises in Hong Kong.				
c) When to Make Request	<p>a) When a customer signs the Record of Choice of Removal Service; or</p> <p>b) Customers can request statutory removal service by calling us within 3 working days after the transaction. Late request will be deemed as no requests for the statutory removal service.</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Hotline</th> <th>Office Hour</th> </tr> </thead> <tbody> <tr> <td>2513 2513</td> <td>Mon – Fri: 09:00 – 17:30 Sat: 09:00 – 13:00 Sun and Public Holiday: Closed</td> </tr> </tbody> </table>	Hotline	Office Hour	2513 2513	Mon – Fri: 09:00 – 17:30 Sat: 09:00 – 13:00 Sun and Public Holiday: Closed
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d) Timing of the Removal Service	<p>a) Under normal circumstances, at least 3 working days are required for arranging the statutory removal service.</p> <p>b) The old items at the customers' designated locations will be removed on the date specified by the customers.</p> <p>c) No statutory removal service is available on Sundays and public holidays.</p>				
e) Upgrade Service	Separate quotation of upgrade service will be provided to customers who give up the statutory removal service and pick FUJIFILM Business Innovation Hong Kong Limited Upgrade Service.				
f) Remarks	<p>a) The statutory removal service may be different from the delivery and installation service. The old items pending removal can be removed in advance or placed temporarily at the premises for collection later as appropriate. Customers can contact us for arrangement.</p> <p>b) The old items will not be returned once collected.</p> <p>c) The old items must stand-alone and be freed from other connections or obstacles.</p> <p>d) If the old items have serious hygiene issues (e.g. rancid foods, presence of cockroaches and ants, etc.), our staff will have the right not to remove such items, and there will be no more free statutory removal service for the customers.</p> <p>e) Customers shall give no less than 2 working days' notice prior to the scheduled date of statutory removal service in respect of any request for change of delivery time, date and/or place. Removal service schedule can be changed once only.</p> <p>f) In case of the FUJIFILM Business Innovation Hong Kong Limited's authorized collector is unable to collect the old items upon arrival (e.g. the customers are not available at the time of collection), FUJIFILM Business Innovation Hong Kong Limited will not rearrange statutory removal service for the customers. Customers can contact qualified collectors to rearrange removal service at their own record (Please visit <a href="http://www.epd.gov.hk">http://www.epd.gov.hk</a> for more information).</p> <p>g) In the event of a Black Rainstorm Warning / Tropical Cyclone Warning Signal No. 8 or above, the statutory removal service will be suspended and rescheduled.</p> <p>h) FUJIFILM Business Innovation Hong Kong Limited shall not be liable for any delay, suspension or rescheduling due to traffic or adverse weather conditions or other factors.</p> <p>i) All personal data are for the purpose of arranging statutory removal service for the old items only and FUJIFILM Business Innovation Hong Kong Limited shall comply fully with the obligations and requirements of the Personal Data (Privacy) Ordinance (Cap. 486).</p> <p>j) In case of any disputes, the decision of our company shall be final.</p>				

**Note 1**

Computers  
Printers

- generally including personal computer, desktop computer, tablet computer, laptop computer and notebook computer.  
- not exceeding 30 kg in weight; one that can be used as a photocopier, facsimile transmitter or scanner is nevertheless regarded as a printer.

Scanners  
Monitors

- not exceeding 30 kg.  
- not having the function of storing electronic data or computing, the size of the display screen is not smaller than 5.5 inches (measured diagonally) but not exceeding 100 inches (measured diagonally).

Televisions

- the size of its display screen not exceeding 100 inches (measured diagonally)